

Conference programme

Working Conference

Health Services Research in Europe

The Hague, the Netherlands,
8-9 April 2010

www.healthservicesresearch.eu



Thursday 8 April 2010

TIME	ACTIVITY	PLACE
09:00-11:00	Registration & Coffee and tea	Registration desk & Amazon Foyer
10:00-10:45	Pre-conference activity: presentation Dutch HiT report	Yangtze 1
11:15-13:00	Plenary Opening Session	Amazon
13:00-14:00	LUNCH	Amazon Foyer
14:00-17:00	Parallel Sessions 1. Health care systems 2. Health care organisations in primary and secondary care 3. Health Technology Assessment 4. Benchmarking & performance indicators	Yangtze 1 Yangtze 2 Everest 1 & 2 Kilimanjaro 1 & 2
17:00-18:30	Postersessions & Reception Opening day	Amazon Foyer
17:00-18:00	Parallel workshops 1. Comparative research in practice: the experience of the HiT series 2. Bridging research & policy: not only a European problem 3. Systematic reviews of organisational interventions: usefulness and transferability	Yangtze 1 Yangtze 2 Everest 1 & 2

Friday 9 April 2010

TIME	ACTIVITY	PLACE
08:30-09:00	Registration & Coffee and tea	Registration desk & Amazon Foyer
09:00-10:45	Plenary Session	Amazon
10:45-11:15	Coffee break	Amazon Foyer
11:15-12:30	Parallel sessions 1. Developing HSR data and methods 2. Capacity-building of policy and research 3. Funding and commissioning across Europe 4. Organising and supporting HSR community 5. Increasing impact of HSR in policy	Yangtze 1 Everest 1 & 2 Yangtze 2 Kilimanjaro 1 & 2 Amazon
12:30-13:30	LUNCH	Amazon Foyer
12:30-13:30	Break-out lunch session by ZonMw (in Dutch)	Africa Room
13:30-15:00	Plenary Session: A roadmap for European HSR	Amazon
15:00-16:30	Closing Reception	Amazon Foyer

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On behalf of HSR Europe, we extend a warm welcome to you on this special initiative, dealing with the interface between health policy development and research. The conference brings together a rich diversity of experts from different fields. This will offer delegates the opportunity to share the latest scientific insights in health services research (HSR) from across Europe, and how these can help support policy makers in their decision making.

The meeting is funded as a Support action to the Seventh Framework Programme's Health Theme, in particular its Third Pillar, "Optimising the delivery of health care to European citizens". The inputs that you provide can help refine future Framework Programmes, and as such contribute in building the necessary basis for informed policy decisions. Better application of available and identification of new scientific evidence is an important element, as it can help policy makers at national and European level in developing policy measures that are both efficient and responsive to the needs of European citizens.

We hope you will find the conference programme most stimulating and your attendance at this conference most worthwhile.

The conference organisers

Thursday 8 April 2010

-State of the Art of HSR in Europe-

Core of day one will be thematic workshops with overviews of the state-of-the-art. Parallel sessions will include carousel rounds of interactive discussions on major topics. The day will end with poster sessions and a selection of special workshops, displaying HSR initiatives across Europe and beyond.

TIME/PLACE	ACTIVITY	CONTENT
09:00	Registration & Coffee and tea	
10:00 Yangtze 1	Pre-conference activity: presentation Dutch HiT report	<p>Chairs: Josep Figueras, Director, European Observatory on Health Systems and Policies; Herbert Barnard, Director International Affairs, Ministry of Health, Welfare and Sport</p> <p>Highlights on the new HiT country profile on the Netherlands. Ewout van Ginneken, European Observatory on Health systems and Policies</p> <p>The relevance of the Dutch experience for other countries: some reflections on transferability. Peter Groenewegen, NIVEL</p> <p>Official hand-over of the Dutch health system review to Dutch Ministry of Health, Welfare and Sport</p>
11:15 Amazon	Plenary opening	<p>Chair: Peter Groenewegen, NIVEL</p> <p>Welcome speech Ruxandra Draghia-Akli, Director Health Directorate DG Research, European Commission</p> <p>Welcome speech Leon van Halder, Director-General Curative Care, Ministry of Health, Welfare and Sport, the Netherlands</p> <p>Overview state-of-the-art Research & Policy by Nicholas Mays, LSHTM</p> <p>Panel discussion with:</p> <ul style="list-style-type: none"> • Kevin McCarthy, Head of sector Public Health, Directorate Health, DG Research, European Commission • Josep Figueras, Director European Observatory on Health Systems and Policies, Belgium • Representative Ministry of Health, the Netherlands

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TIME/PLACE	ACTIVITY	CONTENT
		<ul style="list-style-type: none"> • John Lavis, Professor, Director McMaster Health Forum and Canada Research Chair in Knowledge Transfer and Exchange, McMaster University, Canada • Vladimir Lazarevik, Lecturer, Institute of Social medicine, Medical Faculty-Skopje, Chair of the SCRC, WHO Europe, Former deputy minister of health Macedonia
13:00	Lunch	
14:00 Yangtze 1	Parallel session 1: 'Health care systems'	Chair: Enis Bariş, WHO Regional Office for Europe Overview state-of-the-art by Reinhard Busse, TU Berlin Discussion & clarification Carousel round discussions on: <ul style="list-style-type: none"> • Methods to evaluate health care reforms • Markets and competition / Role of private sector • Workforce planning and professional mobility Presentation of main outcomes and overarching discussion
14:00 Yangtze 2	Parallel session 2: 'Health care organisations in primary and secondary care'	Chair: Nick Black, LSHTM Overview state-of-the-art by Peter Groenewegen, NIVEL Discussion & clarification Carousel round discussions on: <ul style="list-style-type: none"> • Integration of care across organisations • Patient-centred care and patient involvement in health care settings • Evaluating the skill-mix, organisation and delivery of care Presentation of main outcomes and overarching discussion
14:00 Everest 1 & 2	Parallel session 3 'Health Technology Assessment'	Chair: Finn Børllum Kristensen, DACEHTA Overview state-of-the-art by Camilla Palmhøj Nielsen, DACEHTA Discussion & clarification Carousel round discussions on: <ul style="list-style-type: none"> • Assessing the wider impact of health technologies (e.g. organisational aspects) • Improving the links between HTA and policy • Assessing technologies which challenge the common HTA framework Presentation of main outcomes and overarching discussion

Conference programme 8 April

TIME/PLACE	ACTIVITY	CONTENT
14:00 Kilimanjaro 1 & 2	Parallel session 4: 'Benchmarking & performance indicators'	Chair: Rosa Suñol Avedis Donabedian Foundation Overview state-of-the-art by Niek Klazinga (AMC-UvA / OECD) Discussion & clarification Carousel round discussions on: <ul style="list-style-type: none"> • Research on the validity of indicators • Requirements for national information infra-structures • Use and misuse of performance indicators Presentation of main outcomes and overarching discussion
17:00-18:30 Amazon Foyer	Poster sessions* & Reception opening day	Poster walks on various topics, including e.g. 'Primary care across Europe' (details to be announced).
17:00-18:00 Yangtze 1	Workshop 1 'Comparative research in practice: the experience of the HiT series'	Chair: Josep Figueras, European Observatory on Health Systems and Policies The Health Systems in Transition series: dealing with the complexities of country monitoring and comparative research. Ewout van Ginneken, European Observatory on Health systems and Policies Panel discussion with HiT authors, editors and national lead institutions <ul style="list-style-type: none"> • Walter Devillé, Netherlands Institute for Health Services Research (NIVEL) • Ilmo Keskimäki, National Institute for Health and Welfare of Finland (THL) • Karine Chevreul, University Paris Val de Marne • Reinhard Busse, Professor and Department Head for health care management, Technische Universität Berlin • David McDaid, Senior Researcher, London School of Economics and Political Science Discussion with the audience
17:00-18:00 Yangtze 2	Workshop 2 'Bridging research & policy: not only a European problem'	Chair: Nicholas Mays, LSHTM Panel discussion with the following abstract contributors (see contributions booklet for details) and the audience: <ul style="list-style-type: none"> • Louisa Jorm, School of Medicine, University of Western Sydney, Australia • Carl Ardy Dubois, University of Montreal, Canada

Conference programme 8 April

TIME/PLACE	ACTIVITY	CONTENT
		<ul style="list-style-type: none"> • Sarah Caldwell, Ontario Ministry of Health and Long-Term Care, Canada, LSHTM, UK • Anna Koné, University of Toronto, Canada • Marc Cohen & Nafissatou Diop, Global Health Research Initiative (GHRI) / International Development Research Centre (IDRC), Canada • Verna May Smith, Accident Compensation Corporation of New Zealand, New Zealand
17:00-18:00 Everest 1 & 2	Workshop 3 'Systematic reviews of organisational interventions: usefulness and transferability'	Chair: John Lavis, McMaster University Panel discussion with the following abstract contributors (see contributions booklet for details) and the audience: <ul style="list-style-type: none"> • Mike Clarke, UK Cochrane Centre, UK • Karen Macpherson, NHS Quality Improvement Scotland, UK • Annette L Boaz, King's College London, UK • Mathumalar Loganathan, Imperial College London, UK • Christos Lionis, University of Crete Medical School, Greece
20:00 Madurodam	Conference dinner	

* Poster sessions

For a complete overview of poster sessions, please see the book of conference contributions.

A number of posters will not be present for display, as the authors were unable to attend the meeting.

Conference programme 9 April

Friday 9 April 2010

-The future of Health Services Research-

Day 2 addresses the future of health services research and how to improve its contribution to the health policy process. After sketching and debating the future research-to-policy landscape a closing session will deliver main outcomes and concrete action points to a panel of representatives of the policy and research community both at European and national level.

TIME/PLACE	ACTIVITY	CONTENT
08.30	Registration & Coffee and tea	
09:00 Amazon	Plenary session	Chair of the day: Nick Black, LSHTM <i>5 minute presentations with wrap-ups from day 1</i> By Reinhard Busse, Peter Groenewegen, Camilla Palmhøj Nielsen, Niek Klazinga, Nicholas Mays
09:30 Amazon	Plenary session: 'Setting the scene of HSR'	15 minute presentations with a focus on HSR production in the future <ol style="list-style-type: none"> 1. Developing HSR data and methods: Nick Fahy, DG Health and Consumers 2. Capacity-building of policy and research: Marjukka Mäkelä, Finohta 3. Funding and commissioning across Europe: Kieran Walshe, Manchester Business School 4. Organising and supporting HSR community: W. David Helms, AcademyHealth 5. increasing impact of HSR in policy: Huw Davies, University of St. Andrews, Scotland
10:45	Coffee break	
11:15 Yangtze 1	Parallel session 1: 'Developing HSR data and methods'	Chair: John-Paul Vader, University of Lausanne Round table discussion with Nick Fahy plus 3-4 experts* and input from all participants
11:15 Everest 1 & 2	Parallel session 2: 'Capacity-building of policy and research'	Chair: Reinhard Busse, TU Berlin Round table discussion with Marjukka Mäkelä plus 3-4 experts* and input from all participants

TIME/PLACE	ACTIVITY	CONTENT
11:15 Yangtze 2	Parallel session 3: 'Funding and commissioning across Europe'	Chair: Stefan Greß, University of Applied Sciences Fulda Round table discussion with Kieran Walshe plus 3-4 experts* and input from all participants
11:15 Kilimanjaro 1 & 2	Parallel session 4: 'Organising and supporting HSR community'	Chair: Alfred Spira, IReSP / INSERM Round table discussion with W. David Helms plus 3-4 experts* and input from all participants
11:15 Amazon	Parallel session 5: 'Increasing impact of HSR in policy'	Chair: Pauline Ong, Arthritis Research Campaign Primary Care Centre, Keele University Round table discussion with Huw Davies plus 3-4 experts* and input from all participants
12:30	Lunch	
12:30 Africa room	Break-out lunch session by ZonMw	Priorities for HSR in the Netherlands (in Dutch)
13:30 Amazon	Plenary: 'Where we go from here: a roadmap for European HSR'	Feedback of suggested actions from each of the 5 parallel sessions Panel discussion with: <ul style="list-style-type: none"> • Kevin McCarthy, Head of sector Public Health, Directorate Health, DG Research, European Commission • Nick Fahy, Head of the health information unit, Health and Consumers Directorate-General, European Commission • Enis Bariş, Director Division Country Health Systems (DCS), WHO Regional Office for Europe • National policy and Research representatives*
15:00-16.30 Amazon Foyer	Closing reception	

* Panel discussants to be announced, representing policy at European and national level, as well as research experts, from all European regions

World Forum Convention Centre



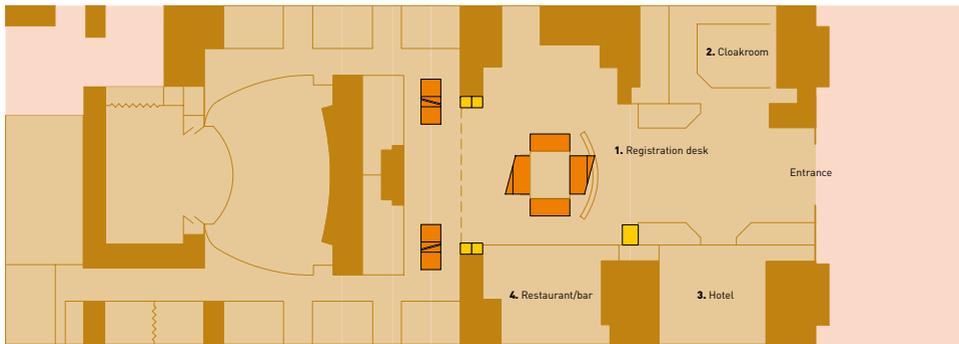
The Working Conference Health Services Research in Europe will take place in the World Forum Convention Centre in The Hague in the Netherlands.

Churchillplein 10
2517 JW The Hague
Postbus 82000
2508 EA The Hague
The Netherlands
T +31 (0) 70 306 63 66
F +31 (0) 70 306 64 43
E info@worldforum.nl
I www.worldforum.nl

Accessibility

See pages 18,19 and 20 for how to reach the World Forum Convention Centre.

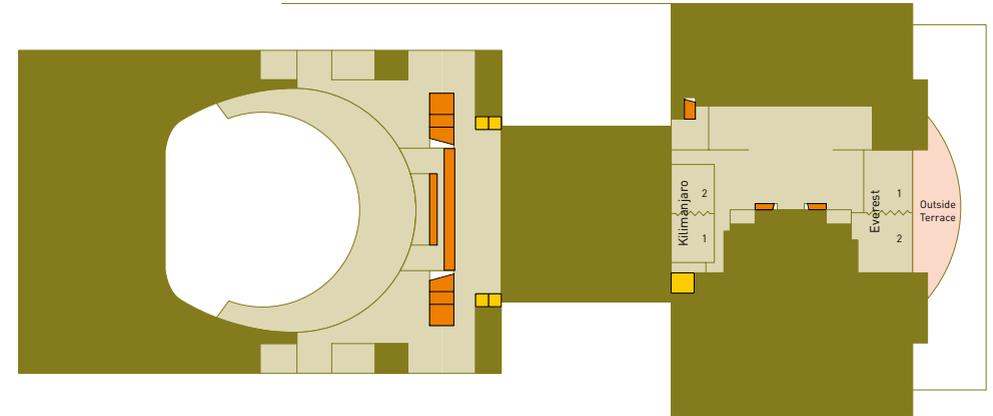
Conference venue / Floor plans



Level 0

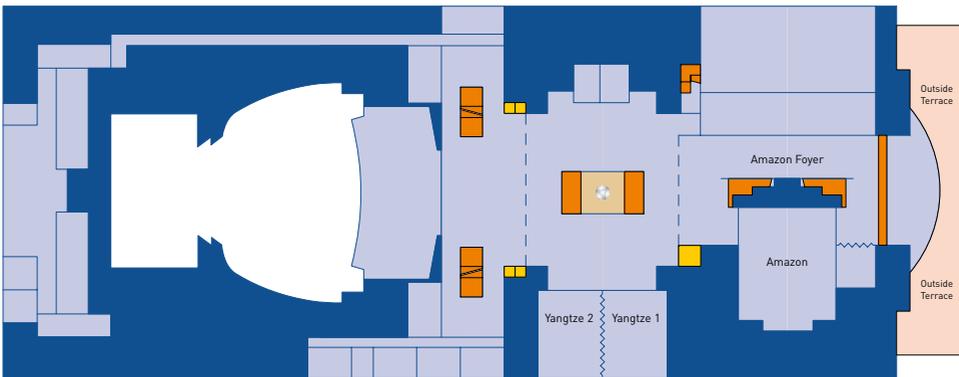
1. Registration desk
2. Cloakroom
3. Hotel
4. Restaurant / Bar

Conference venue / Floor plans



Level 2

- Everest 1 & 2
Kilimanjaro 1 & 2



Level 1

- Amazon
Amazon Foyer
Yangtze 1
Yangtze 2

General Conference Information

Registration desk opening hours

Thursday, 8 April 2010	09:00 – 19:00
Friday, 9 April 2010	08:30 – 17:00

Registration Fees

Delegates wishing to register on site for the Working Conference Health Services Research in Europe 2010 are invited to do so at the registration desk.

Registration fee on site*: € 130

Registration fees include:

- Access to conference
- Access to conference sessions
- Conference documentation and materials
- Meals & refreshments – this includes the daily coffee breaks and conference lunches
- Access to conference receptions on 8 and 9 April

*Conference dinner on 8 April is not included. Please note that pre-registration and payment is necessary for attending.

Information stands

A number of information stands will be present in the Amazon Foyer.

Coffee break

Coffee breaks will be served free of charge for all delegates and exhibitors wearing a valid name badge. There are several coffee stations located in and nearby the Amazon Foyer.

Lunch break

Thursday, 8 April 2010	13:00 – 14:00
Friday, 9 April 2009	12:30 – 13:30

Lunches will be served free of charge for all delegates wearing a valid name badge in and nearby the Amazon Foyer.

General Conference Information

Cloakroom

Coats, luggage etc. may be left in the guarded cloakroom, located at the ground floor, next to the registration desk in the main lobby.

Internet café

Participants will have the opportunity to use computers with internet access at the internet café located in the Amazon Foyer. In this area participants will also have wi-fi access free of charge.

Meeting point / messages

The official Meeting Point is located right next to the registration desk. This is where phone / e-mail messages received at the conference secretariat will be posted.

Name badge

All officially registered participants wearing their official name badge will be admitted at the conference.

Parking

The World Forum is easily accessible and has its own parking facilities. Exit tickets can be purchased at the machines at the main entrance and at the entrance to the parking garage (payment per hour), or at reception (all-day tickets).

Parking charges

1st hour: € 3.00
2nd hour: € 3.00
3rd – 7th hour: € 2.50
All-day ticket: € 12.00

General Conference Information

Participants list

All officially registered participants will receive a participants list in their conference bag.

Accessibility for wheelchairs

The World Forum The Hague wheelchair adapted toilets are located in the World Forum lobby ground floor behind the wardrobe and in the World Forum Theater Foyer first floor.

Elevators are located in the World Forum lobby ground floor. Please note that all rooms on the second floor are only accessible by the elevator in the Amazon Foyer first floor.

Smoking

World Forum The Hague is a non-smoking area. Outdoor ashtrays are available next to the main entrance. The Dutch law, in accordance with regulations in force in the majority of European countries and the USA, does not allow smoking in any public transportation or in any closed public areas.

Contact details during the conference

Congres- en Studiecentrum VNG

Tel: +70-3066482.

Registration Office: hsr_europe@vng.nl

Hotel accommodation

If you have any questions concerning your hotel reservation please contact: Hotelcontact/Worldmeeting: T: +31 (0)70 313 11 00, or kmooldijk@hotelcontact.nl

W: www.nl.worldmeetings.com/hsreurope.

An employee from Hotelcontact will be present at the registration desk on 8 April from 09:00-12:00.

Social programme

Reception opening day

Thursday, 8 April

17:00 – 18:30 Conference venue WFCC at the Amazon Foyer during poster session

Conference dinner

Thursday, 8 April 20:00 – 22:00

The conference dinner will take place at Madurodam. In miniature city Madurodam you will see the well-known buildings and scenes in The Netherlands replicated on a scale 1:25. The Parliament buildings of The Hague, the canal houses of Amsterdam, the Alkmaar cheese market and little trees and gardens, all replicated in minute detail. Windmills turn, ships sail and modern trains are traversing the city on the world's largest miniature railway. Before and after the conference dinner there's the possibility to take a walk through the miniature city.

Bus shuttle

Bus shuttle conference venue WFCC - Madurodam	18:45 – 20:00
Welcoming drink	19:30
Possibility to visit Madurodam	19:00 – 20:00 and 22:00 – 23:00
Bus shuttle Madurodam – conference venue WFCC*	22:00 – 23:00

*The bus also stops at Hotel Petit, Hotel Corona and Hotel Ibis Centre

Closing reception

Friday, 9 April

15:00 – 16:30 Conference venue WFCC at the Amazon Foyer

Getting to and travelling inside The Hague

Free bus shuttle service

We have arranged a free bus shuttle service for conference participants on 7 and 8 April from The Hague Central (train) Station to the conference venue WFCC and on 9 April from the conference venue WFCC to The Hague Central Station. The bus will be situated at the main entrance of the train station, next to the taxi stand. Both the bus and a host at the taxi stand will carry a sign with the conference logo.

Wednesday 7 April:

18:00-21:00 Bus shuttle from The Hague Central Station to conference venue WFCC

Thursday 8 April

09:00-11:00 Bus shuttle from The Hague Central Station to conference venue WFCC

Friday 9 April

15:00-17:30 Bus shuttle from conference venue WFCC to The Hague Central Station

How to use the train in the Netherlands

When travelling by train within the Netherlands it is not necessary to make a reservation. Train tickets for domestic travel are available from yellow ticket machines near the train platforms. Tickets for domestic (and international) travel are also available from the ticket offices in each train station.

You can purchase a Day Return ticket if your outward and return journeys will be on the same day and via the same route. If your outward and return journeys will take place on different days, then you will need to purchase two Single tickets. Information concerning public transport, including time tables to and from The Hague, can be obtained by visiting www.ns.nl/cs/Satellite/travellers or by phoning OV-Reisinformatie (public transport travel information), telephone number: ++31(0)900-6061 (0,70 euro cents per minute). Information

stands and staff at the ticket offices will also be able to provide you with train departure information.

Travel directions

From Schiphol Airport, Amsterdam:

Schiphol train station is situated directly below the arrival hall of the airport. It is most convenient to take intercity trains with destination The Hague Central Station, which depart every 30 minutes (direct connection). Average travel time is 30 minutes.

From Rotterdam Airport:

The shuttle bus (RET Busline 33 or 41) goes to Rotterdam Central Station, which takes about 30 minutes. The intercity train with destination The Hague Central Station leaves every 30 minutes (average travel time 30 minutes).

From Eindhoven Airport:

You can take a shuttle bus from Eindhoven Airport to Eindhoven Central Station (bus number 401 or number 45 to Eindhoven Central Station, travel time 30 minutes). From Central Station Eindhoven an Intercity train with final destination The Hague Central departs twice every hour. Average travel time by train is 1 hour and 40 minutes.

From Paris or Brussels:

High speed international trains depart in Paris from Gare du Nord once every hour ('Thalys', subject to compulsory reservation). Average travel time is 3 hours. In Brussels this train departs from Station South/Midi (travel time 1 hour 35 minutes). Non-high speed trains from Brussels depart from Brussels Central Station (travel time 2 hours). Trains arrive at The Hague Hollands Spoor (HS). From there you can travel directly to the World Forum Convention Center or take a train to The Hague Central Station (4 times per hour, 3 minutes traveling time), and use the shuttle service from there.

Public Transport

From Dusseldorf:

International trains (ICE) from Station Dusseldorf Flughafen depart twice an hour with destination Amsterdam. You should switch trains on Utrecht CS. The average travel time from Dusseldorf to Utrecht is 2 hours. From Utrecht CS the Intercity with final destination The Hague Central departs twice an hour. The average travel time is 40 minutes.

Public transport to WFCC

When using public transport within The Hague, you can buy a one time ticket or a ticket for more occasions (called 'strippenkaart') at the HTM Ticket Office, both at The Hague Central Station and Station Hollands Spoor. Information on public transport within The Hague is available at www.htm.net/Pages/DEF/245.html

From The Hague Central Station (CS)

Take tram no. 17 with final destination Statenkwartier. You get off at the Statenvleugel stop. Average travel time is 15 minutes. From the Statenvleugel stop it is a 5 minute walk to WFCC over the Eisenhower Laan to the main entrance, which will appear on your right side. Take tram no. 10 with final destination Statenkwartier. You get off at the World Forum stop.

Average travel time is 12 minutes. From the World Forum stop it is a 2 minute walk to the main entrance of WFCC, which you can see from the stop.

Note: Tram 10 only operates at working days during rush-hour from 7.00 until 9.00 hrs and from 15.30 until 18.30 hrs.

From The Hague Hollands Spoor (HS)

Take tram no. 17 with final destination Statenkwartier. You get off at the Statenvleugel stop. Average travel time is 18 minutes. From the Statenvleugel stop it is a 5 minute walk to WFCC over the Eisenhower Laan to the main entrance.

Take tram no. 1 with final destination Scheveningen Noorderstrand. You get off at the World Forum stop. Average travel time is 14 minutes. From the world forum stop it is a 5 minute walk over the Johan the Wittlaan until the main entrance of WFCC appears on your right side.

About The Hague



THE HAGUE

The Hague is a beautiful city behind the dunes and today still known as 'the largest village of Europe' with a population of 463,754. It is a city of international importance with many faces, home of many different cultures. Once little more than a country house near a pond, The Hague has developed into a city of international character and importance, a never-ending story: a little bit of history is added every day.

A very brief history

Though officially called Den Haag, the locals often refer to it as 's-Gravenhage, literally: 'The Counts' Hedge'. The Counts of Holland enjoyed hunting and took special interest in the area's vast forests that reached from 's Gravenzande to Leiden in the Middle Ages, the remains of which are now known as the Haagse Bos. Originally basing themselves near the pond now known as the Hofvijver in the centre of The Hague, in the 13th century Count Willem II built the Binnenhof, or current houses of parliament, on the same spot. Lacking city rights, The Hague was unable to build the traditional wall and moat system of the day, so a town hall was built which can still be seen today in the Groenmarkt.

International organisations

The city contributes substantially to international politics: The Hague is home to over 150 international organizations. These include the International Court of Justice (ICJ), the International Criminal Court (ICC), the International Criminal Tribunal for the former Yugoslavia (ICTY), and the Appeals Chamber of the ICTY and the International Criminal Tribunal for Rwanda (ICTR).

Top attractions

The Hague has a lot of attractions like: Mauritshuis, Gemeentemuseum Den Haag, Peace Palace, Panorama Mesdag, Escher Museum and of course the beach.



Mauritshuis

The Royal Picture Gallery Mauritshuis is housed in one of Holland's most outstanding classicist buildings. Its location next to the Binnenhof on the Hofvijver pond, its intimate character and the exceptional quality of its collection make the Mauritshuis a favourite destination for its many visitors.

Gemeentemuseum Den Haag

Gemeentemuseum Den Haag is world-renowned for its collection of paintings and drawings by Piet Mondrian. In honour of the most famous Dutch painter of the 20th century, an entire section of the museum is permanently devoted to his early works as well as his last work, 'Victory Boogie Woogie'.



Peace Palace

The Peace Palace in The Hague is home to a number of international judicial institutions, including the International Court of Justice (ICJ), or World Court, the Permanent Court of Arbitration (PCA), the renowned Peace Palace Library, as



well as the Hague Academy of International Law, which attracts law students from all over the world every summer.

Panorama Mesdag

Panorama Mesdag is a cylindrical painting more than 14 meters high and 120 meter in circumference with a surface of 1680 square metres. It is the biggest painting you will find in The Netherlands. The vista of the sea, the dunes and Scheveningen village was painted by one of the most famous painters of the Hague School, Hendrik Willem Mesdag. It evokes an almost magical illusion of reality.



Escher Museum

Where can you see water flowing uphill? Where do birds transmogrify into fish and drawings of reptiles crawl right off the page, over the objects on the artist's desk and back onto the paper again? Where does the shadow of a dog turn into a dog in its own right? And where can a mother make herself smaller than her own seven-year-old child?

All these wonders can be witnessed at Escher in Het Paleis on the Lange Voorhout in The Hague. This new centre houses a huge collection of prints and drawings by the world-famous Dutch artist M. C. Escher, plus fascinating explanatory programmes and a host of old family photos, drawings and design sketches that help to bring Escher's work even more vividly to life.

The beach

How about taking a walk along the beach? Followed by a nice meal in one of the restaurants on the boulevard or at the beach. Or, if you feel like doing something a bit more active, a bracing walk or cycle tour in the dunes. Scheveningen and Kijkduin are the perfect places to go!

Organising Committee

HSR Europe is organised by a consortium of five health services research institutes:

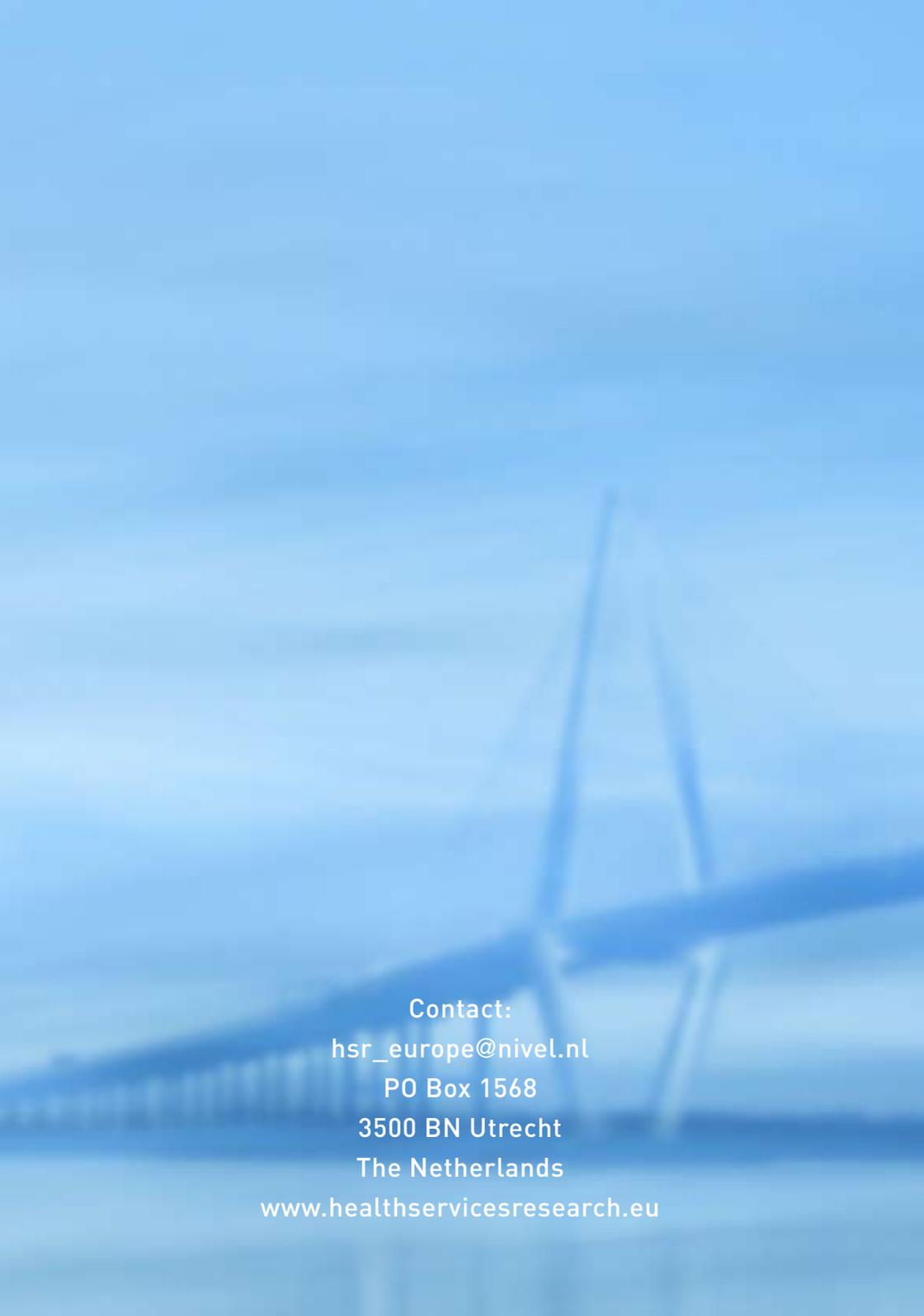
NIVEL- Netherlands Institute for Health Services Research	Peter Groenewegen Johan Hansen Willemijn Schäfer
Department of Health Care Management, Technische Universität Berlin	Reinhard Busse Marcial Velasco-Garrido
DACEHTA - Danish Centre for Health Technology Assessment / National Board of Health	Finn Børlum Kristensen Camilla Palmhøj Nielsen
Academic Medical Centre of the University of Amsterdam (AMC-UvA)	Niek Klazinga Claudia Fischer Thomas Plochg
London School of Hygiene & Tropical Medicine (LSHTM)	Nick Black Nicholas Mays Stefanie Ettelt

Scientific Advisory Committee

Judit Csiszar, Project HOPE, Belgium
Huw Davies, University of St Andrews, Scotland, United Kingdom
Josep Figueras, European Observatory on Health Systems and Policies, Belgium
Stefan Greß, University of Applied Sciences Fulda, Germany
W. David Helms, AcademyHealth, Washington DC, United States
Marjukka Mäkelä, Finohta, Finland
Rosa Suñol, Avedis Donabedian Foundation, Spain
John-Paul Vader, University of Lausanne, Switzerland
Kieran Walshe, Manchester Business School, United Kingdom

Country consultants

Arturo Álvarez Rosete, Spain	Anne Karin Lindahl, Norway
Tit Albrecht, Slovenia	Christos Lionis, Greece
Nicole Boffin, Belgium	Dora Mirtcheva, Bulgaria
Imre Boncz, Hungary	Natasha Muscat, Malta
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Ilmo Keskimäki, Finland	Mehtap Tatar, Turkey
Krzysztof Siuda Krajewski, Poland	Mamas Theodorou, Cyprus
Vladimir Lazarevik, Macedonia	



Contact:
hsr_europe@nivel.nl
PO Box 1568
3500 BN Utrecht
The Netherlands
www.healthservicesresearch.eu