

Appendix 7 Overview of included literature on benchmarking and performance indicators

This appendix provides an overview of the literature included in the literature review for chapter 6 ('Health Services Research related to performance indicators and benchmarking') in the report 'Health Services Research into European Policy and Practice'. The full report is available at www.healthservicesresearch.eu.

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PERFORMANCE INDICATORS AND BENCHMARKIG RELATED TO MORTALITY

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AVOIDABLE MORTALITY

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HOSPITAL STANDARDIZED MORTALITY

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Appendix related (EU) projects

AVOIDABLE MORTALITY IN THE EUROPEAN UNION –
Towards better indicators for the effectiveness of health systems.

website: <http://amiehs.lshtm.ac.uk>

PERFORMANCE INDICATORS AND BENCHMARKING RELATED TO CANCER CARE

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CANCER SCREENING

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Appendix related to (EU) projects

EUROCARE(EUROpean **C**Ancer **R**egistry-based study on survival and CARE of cancer patients)

website:<http://www.eurocare.it/Home/tabid/36/Default.aspx>

CONCORD: Cancer survival in five continents

website:<http://www.lshtm.ac.uk/ncdeu/cancersurvival/concord/index.htm>

EUROCHIP: European Cancer Health Indicator Project

website : <http://www.tumori.net/eurochip/>

HAEMACARE: Cancer Registry based Project on Haematologic Malignancies

website: <http://www.haemacare.eu>

RARECARE: Surveillance of rare cancers in Europe

website: <http://www.rarecare.eu>

PERFORMANCE INDICATORS AND BENCHMARKING ON CARE DELIVERED IN HOSPITALS

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PERFORMANCE HOSPITALS

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APPENDIX related to (EU) Projects

HCQI- Health Care Quality Indicators

website:

http://www.oecd.org/document/34/0,3343,en_2649_33929_37088930_1_1_1_37407_00.html

PATH_ Performance Assessment Tool for Quality Improvement in Hospitals

website:

http://www.pathqualityproject.eu/what_is_path.html

Det Nationale Indikatorprojekt

website: <http://www.nip.dk/about+the+danish+national+indicator+project/introduction>

IQIP - Center for performance sciences' International Quality Indicator Project IQIP

website: <http://www.internationalqip.com/>

PATIENT SAFETY INDICATORS

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PATIENT SAFETY INDICATORS

2009

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Appendix related to (EU) projects

ESQH- European Society for Quality in Healthcare

Website:

<http://www.esqh-office-aarhus.dk/home/projects/eunetpas>

EUNetPaS - European Union Network for Patient Safety

website:

<http://www.eunetpas.eu/>

SimPatIE - Safety Improvement for Patients In Europe

website:

<http://www.simpatie.org/Main/pf1175587453/wp1175588035/wp1175589333>

HCQI- Health Care Quality Indicators- Patient Safe

Technical manual: <http://www.oecd.org/dataoecd/56/30/44193189.pdf>

IPSE – Improving Patient Safety in Europe

website:

<http://helics.univ-lyon1.fr/>

Annual report: http://helics.univlyon1.fr/Documents/IPSE_Annual_Report_2006.pdf

Patient Safety Research- shaping the European agenda; Porto 2007

website: <http://www.fph.org.uk/patientsafetyresearch/committees.asp>

PERFORMANCE INDICATORS IN PRIMARY CARE

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PERFORMANCE INDICATORS IN PRIMARY CARE

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Appendix related to (EU) projects

PCDE- primary care diabetes Europe

The IMAGE project - Development and Implementation of a European Guideline and Training Standards for Diabetes Prevention
PRIMARY DIABETES CARE

website:

<http://pcde.wordpress.com/pcde-ad/projects/>

EPA- Qalitaetsmanagement in der Ärztepraxis

website: <http://www.europaeischespraxisassessment.de>

European Association for Quality in general practice/ family medicine

website: <http://www.equip.ch/flx/publications/>

EPA Cardio Assessing and improving primary care in Europe- cardiovascular care

website: <http://www.topaseurope.eu/?q=node/6>

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PATIENT EXPERIENCES

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Appendix related (EU) projects

Picker Institute Europe
website: <http://www.pickereurope.org/>

Eurobarometer
Website:
http://ec.europa.eu/health/patient_safety/events/index_en.htm

Centrum Klantenvaring zorg
website: <http://www.centrumklientveringzorg.nl/>

RESEARCH ON CONCEPTS AND PERFORMANCE FRAMEWORKS

Research on Concepts and Performance Framework

2010

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RESEARCH ON THE PRACTICE OF BENCHMARKING AND PERFORMANCE IMPROVEMENT

Research on the practice of benchmarking & performance improvement	107
Appendix related (EU) projects	115

Research on the practice of benchmarking & performance improvement

2010

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Appendix related (EU) projects

MarQuis

Methods of assessing response to quality improvement strategies

website: <http://www.simpatie.org/marquis/Main>

DUQuE - deeper understanding of **q**uality improvement
in **E**urope

Website: <http://www.duque.eu/index.php>

EURHOBOP (**EUR**opean **HO**spital Benchmarking by **O**utcomes in acute coronary syndrome **P**rocesses)

Website <http://www.eurhobop.eu/>

ECHIM - European Community Health Indicators and Monitoring

<http://www.echim.org/index.html>

EGOHID – European global oral health indicators Phase II

Website <http://www.egohid.eu/Index.htm>

Eurothine – Tackling Health inequalities in Europe

Website <http://survey.erasmusmc.nl/eurothine/index.php?id=5,0,0,1,0,0>

EURO Peristat – better statistics for better health for pregnant women and their babies

Website <http://www.europeristat.com/index.shtml>